



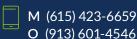
MICHELLE MILLER-PENNINGTON

Director of Sales

SUBMIT ASSIGNMENT



m. miller@rmcteam.com newloss@rmcteam.com



Nashville, TN

EXPERIENCE

Michelle Miller-Pennington joined RMC Group in 2021 and brings with her more than 20 years of experience in the insurance/claims industry. She's known for providing stellar customer service to both internal and external clients and prides herself on helping both excel and grow in their own expectations.

As a key member of the business development team, Michelle is responsible for building relationships with new clients and strengthening relationships with existing clients in order to further the growth and success of RMC Group.

She has the unique ability to pair claims professionals with the precise expert needed from various disciplines and is a trusted resource of clients.

FEATURED PROJECTS

- Nashville Bombing 2020
- Hurricanes Sally and Laura 2020
- Tennessee Tornadoes 2020
- California Wildfires 2019 / 2018 / 2017
- Hurricane Michael 2018
- Hurricane Harvey 2017
- Hurricane Matthew 2016
- Gatlinburg Wildfires 2016
- Hurricane Sandy 2012
- Tennessee Floods 2010
- Hurricane Ike 2008
- Hurricane Rita 2005
- Hurricane Katrina 2005
- Tennessee Tornadoes 1998

RELEVANT EXPERIENCE

- RMC Group, Director of Sales 2021 to Present
- Bingham Services, Inc., VP of Business Development 2020 to 2021
- J.S. Held, Director of Business Development 2018 to 2020
- Eberl Claim Service / CorPartners, Vice President -**Business Development** 2018 to 2018
- GHD, Director of Business Development 2012 to 2018
- iQuest/iClaim Services, Vice President, Business Development / Owner 2007 to 2012

AFFILIATIONS

- Property & Liability Resource Bureau (PLRB) Member
- Loss Executives Association (LEA) Associate Member
- Claims & Litigation Management (CLM) -Service Provider
- Risk Management Society (RIMS) Member
- Community Associations Institute (CAI) -National Member
- National Association of Mutual Insurance Companies (NAMIC) - Associate Member
- Southern Loss Association Member
- Honorable Order of the Blue Goose -Tennessee & Florida Pond